

Principles

The New South Wales Department of Corrective Services is committed to the following principles in dealing with offenders, staff and the community:

Safety and well-being of staff in an environment of continuous learning and professional development

Safety, welfare and positive development of offenders

Human dignity and the worth of the individual

Professionalism and quality in service delivery

Continuous organisational improvement

Equitable, culturally diverse and family-friendly policies

Integrity, transparency and accountability in the lawful conduct of Departmental business

Ethical use of public assets and resources

Open engagement with the community

Regard for community safety and public interest.

Focus on Community Safety

The mission and vision of the Department of Corrective Services signal a strong emphasis on community safety and recognition that quality standardised offender programs can measurably reduce the risks of re-offending.

The Department takes a whole-of-sentence approach in the secure management of offenders. The collaboration across disciplines and worklocations between custodial and community-based Departmental officers is crucial to achieve best outcomes for offenders and ultimately for the community in general.

In the past, the custodial and community corrections sectors of the Department have tended to operate independently of each other. Now there is an integrated approach which is reflected in the structure of the Department.

The Corporate Plan 2006 -2009 is available on www.dcs.nsw.gov.au/

Department of Corrective Services

Henry Deane Building

20 Lee Street

Sydney NSW 2000

Telephone: (02) 8346 1333

Facsimile: (02) 8346 1010

Postal Address:

GPO Box 31

Sydney NSW 2001

Internet:

<http://www.dcs.nsw.gov.au>



New South Wales Department of Corrective Services Corporate Plan 2006-2009 Highlights



Mission

Manage offenders in a safe, secure and humane manner and reduce risks of re-offending

Vision

Contribute to a safer community through quality correctional services

Key Result Areas

1. Offender Management and Operations

Result priorities

Integrated offender management

Timely and accurate information to sentencing and releasing authorities

Reduction in re-offending risks

Strategic partnerships with external organisations and community support agencies

Post-sentence and re-settlement support.

Services provided

Whole-of-sentence case management / Offender risk and needs assessments / Program development and delivery / Programs for offenders with identified specific service needs / Re-settlement support.

Key Performance Indicators

Accredited and approved program modules successfully completed by offenders:

In the community
In custody.

Rates of offenders returning to corrective services with a new correctional sanction within two years

1.1 Offender Management in Custody

Result priorities

Effective security for and management of correctional centres, court custody and escorts

Safe and humane custody

Offender participation in programs designed to reduce re-offending.

Services provided

Custodial correctional centre management / Offence-specific programs / Therapeutic programs / Programs for offenders with identified specific needs / Escorts and court security.

Key Performance Indicators

Rate of escapes from custody:

Secure custody
Open custody

Cost per inmate per day:

Secure custody
Open custody.

Rate of assaults:

Inmate upon staff
Inmate upon inmate.

Offender program participation

Number of visits from family/
friends

Rate of apparent unnatural deaths in custody

Number of court appearances facilitated by video conferencing

Average out-of-cell hours:

Secure custody
Open custody.

1.2 Offender Management in the Community

Result priorities

Effective supervision and support of offenders in the community

Timely and accurate information to courts, the State Parole Authority and other releasing authorities

Strategic partnerships for the provision of effective offender programs.

Services provided

Supervision of offenders and program delivery
Referral to appropriate and relevant community-based services
Advice to courts and releasing authorities
Program provision for offenders with identified specific needs.

Key Performance Indicators

Number of community-based orders

Successful completion of community-based orders

Offender program participation

Reports provided to courts/releasing authorities

2. Organisational Capability, Governance and Staff Support

Result priorities

Corporate systems, policies and support services which enable the achievement of operational goals

Efficient and effective asset and resource management

Lawful administration of corrective services

Safe and healthy work environment

Staff support in meeting workplace demands

Staff performance management

Corporate communications and information systems which enable the achievement of contemporary standards of performance and governance

Ethical work environment free from grievance, harassment and misconduct

Professional conduct.

Services provided

Finance and asset management / Administration and technology / Human resources management / Operational support / Legal services / Staff learning and development / Reporting.

Key Performance Indicators

Cost of custody services per inmate per day

Cost of community-based correctional services per day

Rate of correctional centre utilisation

Staff learning and development programs

Statutory/central agency reporting requirements

Regular reports of performance and governance data to the Board of Management.